Passcode for Android Devices

You can now use Passcode on your Android devices for quick and secure access to your account balances and transactions. This section discusses how to set up and use the passcode functionality.

Important Notes:
More advanced features like Transfers, Bill Pay, People Pay or Remote Deposit Capture will still require you to enter your full user ID and password.
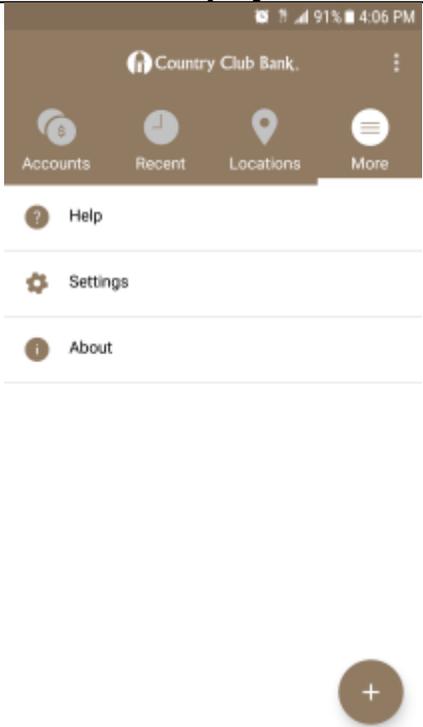
If you have multiple Android devices, you'll only have one passcode across all devices.
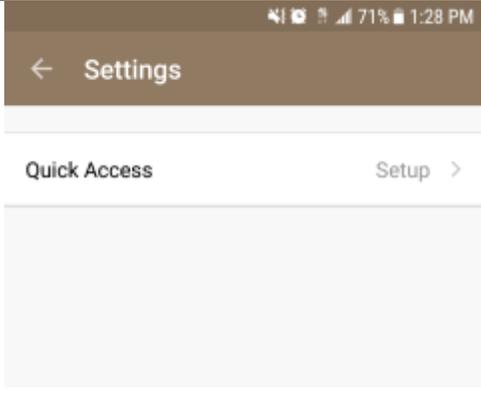
In order to maintain crucial security measures, users' passcodes must meet a set of requirements which are as follows:
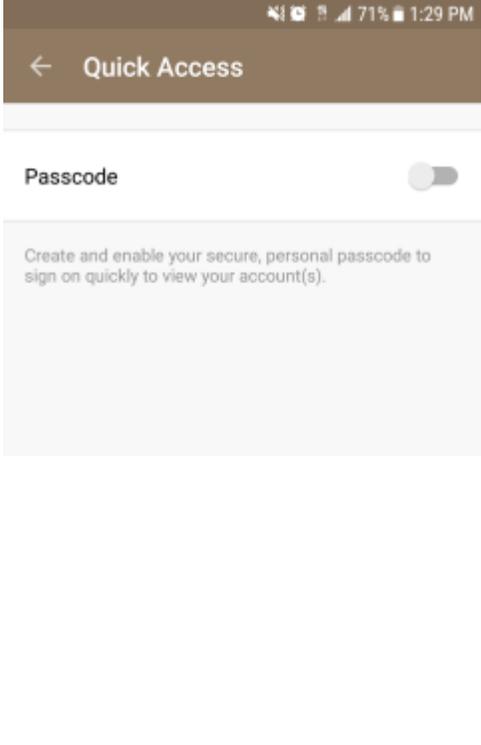- *Must be six-digits*
- *No repeating digits*
- *No ascending sequential digits*
- *No descending sequential digits*
- *Must match the chosen number of required digits*
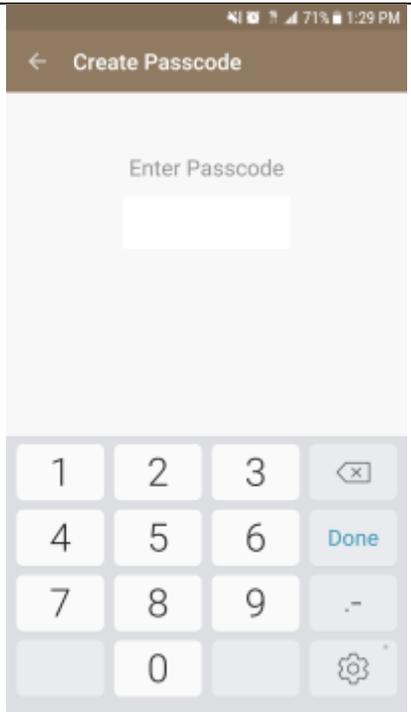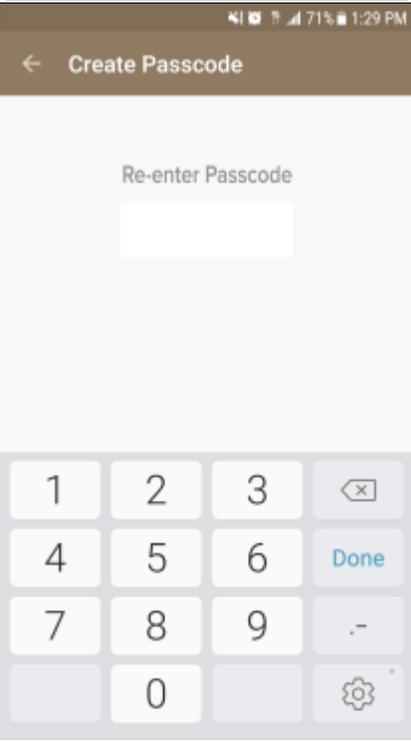- *Must be numeric characters*

After three unsuccessful attempts to access account information using passcode, an error message appears communicating that passcode is disabled and prompts them to login with their user ID and password.
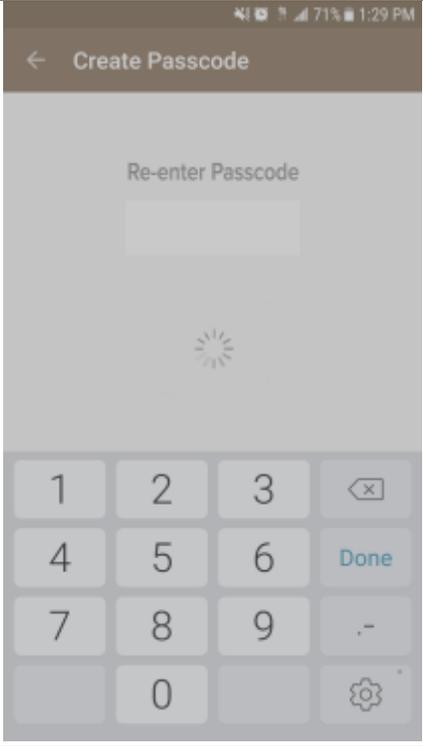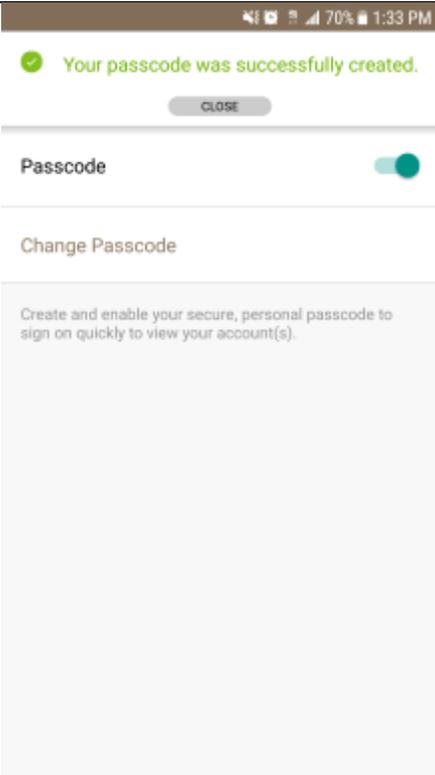
To Enable Passcode, follow these steps:

Step	Action	Display
1	Click on the More button in the tab bar. After selecting More, the More screen will appear. Tap on the Settings menu.	

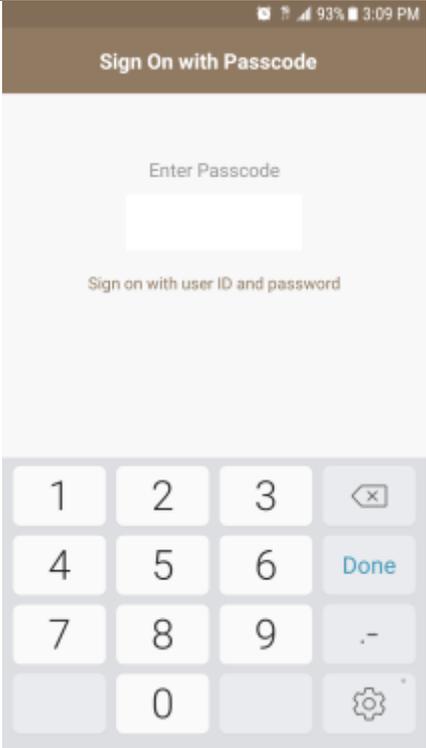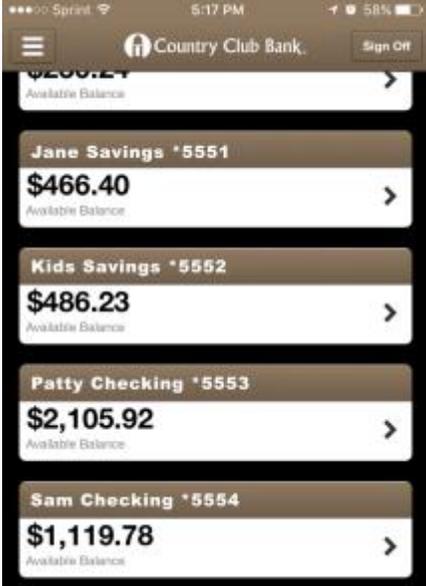| 2 | On the Settings screen, you'll see the Quick Access option.

If this is the first time you are accessing Quick Access, green text with the word Setup will display. Otherwise, the currently enabled quick access option will be listed.

Select Quick Access to continue. | |

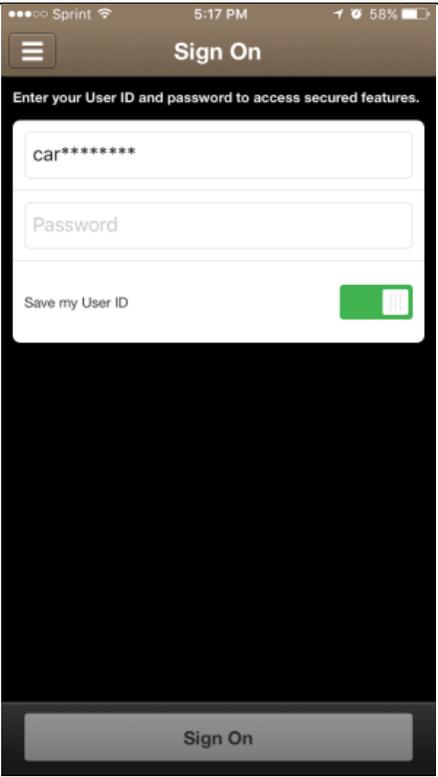| 3 | The Quick Access screen appears showing your available access options.

Passcode allows you to establish a six-digit numeric code for accessing account information.

On the right, switches indicate if the feature is enabled.

A grey switch indicates the feature is disabled.

A greenish switch indicates the feature is enabled.
Select the switch to the right of the passcode field to continue. | |

4	The Create Passcode screen appears. The user will enter a six-digit passcode using the number pad at the bottom of the screen. Click Done once you've entered your passcode.	**Create Passcode** Enter Passcode 1 2 3 ⌫ 4 5 6 Done 7 8 9 .- 0 ⚙
5	After the passcode is entered once, the screen advances to the next step asking the user to re-enter their passcode for confirmation purposes.	**Create Passcode** Re-enter Passcode 1 2 3 ⌫ 4 5 6 Done 7 8 9 .- 0 ⚙

Step	Action	Display
6	The screen darkens and indicates that it is loading while the passcode is being stored.	
7	The Quick Access screen then appears with a message indicating that the passcode was successfully created. The passcode feature now shows a greenish switch indicating that it is enabled.	

To Log In with Passcode (or change your Passcode), follow these steps:

Step	Action	Display

1	Open the CCB Mobile app on your phone, and enter your passcode to continue. **NOTE: If you wish to change your passcode in the future**, *tap on "Sign on with user ID and password", then go to Settings in the More (+) menu, and select Quick Access and Change Passcode.*	
3	You should now see the Accounts screen. All balances and transactions should now be available for viewing.	

4	Attempting to access any feature other than Accounts from the global navigation menu will present you with the standard login screen for full authentication.	